



Eastern Alliance Insurance Group Workers' Compensation Claims Information

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Welcome to **ecovery**[®]: Injured Workers First

With **ecovery**[®], Eastern has redefined workers' compensation as workers' *recovery*, a unique 360 approach that breaks through the outdated, legacy barriers of claims management. It's innovative, personal, and holistic. It begins before an injury occurs and doesn't end until the worker returns to wellness and a productive life. Working together, we educate and collaborate with everyone in the most straightforward, easy-to-understand way possible—from you, your employees and your agent, to medical professionals and our preferred services providers. We are committed to helping return injured workers to wellness and achieving the best possible outcome. It's the responsible way of approaching workers' recovery – it's the Eastern Way.

Dedicated Experts

This approach is made possible by our highly coordinated and systematic model built on a team of dedicated experts that includes: Claim Representative, Nurse, Client Outcomes Specialist, Marketing Representative, Underwriter, and Risk Management Consultant. Each team member is accountable and engaged from day one, unafraid to have the honest, and sometimes tough, conversations that ensure each injured worker achieves an optimal recovery and Return to Wellness. When an insurance company is passionate and forthright, and focuses on putting the worker's needs and recovery first, good things happen.

Focus on Outcomes

Our comprehensive medical care management approach helps us achieve better outcomes, which results in resolving and closing claims promptly. Provider panels, early nurse intervention for the worker, premier physicians, pharmaceutical and durable medical equipment providers, complex pain program, and more—all aspects of medical care are expertly coordinated and managed. Couple this with our careful evaluation of medical provider bills, and we are able to effectively manage and contain medical costs while simultaneously delivering superior outcomes.

Strategic partnerships

Our better outcomes are not based on chance or luck; they are the results of our innovative **ecovery**[®] philosophy and the strategic partnerships that we have developed for over 20 years. Our partners are evaluated on how well they mirror Eastern's Core Values, our **ecovery**[®] and Return to Wellness philosophy, and the Eastern Way service model.

- Our partners are individually evaluated and strategically chosen for their expertise in their field and their ability to apply fresh outlooks and obtain better outcomes for all workers' compensation stakeholders.
- They must also align with our **ecovery**[®], Return to Wellness, and N3L3 risk management philosophies.
- Eastern also has unique partnerships with non-profit organizations that can assist with returning employees to meaningful work when temporary restrictions are difficult to accommodate.

We are proud to be your partner in protecting your employees and your bottom line. Please do not hesitate to call on any member of your Eastern team if we can be of service to you.

A variety of resources, including this claim packet, are available via www.easternalliance.com. By registering on the website, you can access tools and perform a variety of tasks:

- **Become a Workers' Recovery expert** – WC 101, FAQ, Safety Tool Library, Safety.BLR.com access, and much more. The Solutions/**ecovery**[®] section offers customizable tools, industry links, and education geared towards employers and injured workers. There's also an **ecovery**[®] Library and extensive fraud prevention resources.
- **Report an injury and download temporary pharmacy cards** – File online (or speak to our Eastern Claim Support Center) 24/7. Then, print out a temporary pharmacy card to fill prescriptions.
- **Access My Dashboard** – View key metrics, download policy documents, view claim information and obtain monthly reports through your Dashboard.

Put www.easternalliance.com's power at your fingertips—get started today:

1. Select an individual to register your policy online. This person's user account will automatically be granted administrative permissions. They will be able to create additional user accounts for your organization and manage their permissions. You can have as many user accounts as you wish, and each one can have different permissions. Multiple users can have administrative permissions to your policy.
2. Go to www.easternalliance.com and click on the "Register" link. On the Profile Information screen, enter your policy number and registration code (found in your Welcome email and policy packet). You'll be emailed an activation link—you have 30 days to activate your user account.
3. When administrators sign-in and click on their name above "My Dashboard", there will be a "Manage Users" link in the drop-down box. The Manage Users table displays all users, and lets administrators create additional users, adjust permissions, and disable user access to your policy.
4. To protect your information, www.easternalliance.com uses two-step authentication through an emailed verification code and encrypts passwords. Neither Eastern nor policy administrators can set or view a user's password information. Passwords can be automatically reset through the "Forget your password?" link in the login box. Passwords require a combination of upper- and lower-case letters, numbers, and symbols.

For additional information on registering and administrating your policy on www.easternalliance.com, please refer to your policy packet. You can also contact Eastern with your questions at 1.855.533.3444—ask for website assistance!

Claim Reporting

Promptly returning your employees to wellness and productivity is our central focus. Our efforts are most effective when you report your claims to us immediately. **All work-related injuries should be reported to us as soon as possible.** The worksheet on the following pages will help you gather information needed to report the claim to us.

Eastern Alliance Insurance Group offers two options to report your claims:

Option #1: Call our Claim Support Center at 1.800.336.3658 (available 24/7) to speak with an Eastern Associate Claim Specialist. The Associate Claim Specialist will provide you with a claim number. After a quality control review, copies of the First Report of Injury form will be distributed to the policyholder, agent, and appropriate state agency (as required).

Option #2: Report your claim online. First, log-in to www.easternalliance.com and click on the “Report a Claim” heading that is to the right of the Eastern logo. On the Report a Claim page, click on the orange Report a Claim Online box. A new window will open requesting the date of injury for your claim and the state in which it occurred. If your website user account is associated with more than one Eastern Alliance policy that was active during the date of injury, you will be prompted to select which policy the claim should be filed under. Click on “Next” to proceed to the Intake claim submission portal, where you will verify the contact and policy information and complete the remainder of the form. A confirmation message will appear on the final page when your claim has been submitted. At that point, you may click on “Close Application” to exit the portal.

After a quality control review, copies of the First Report of Injury form will be distributed to the policyholder, agent, and appropriate state agency (as required). This distribution will contain the claim number.

Please note, some fields are required to submit the claim and other fields that are required as part of our quality review. If you do not have this information initially, please obtain and provide it to us after you submit the claim.

Information Required to Submit a Claim:	Additional information needed after the claim is submitted (due to state reporting requirements):
<i>Date of Loss (injury)</i>	
<i>Person submitting the claim and their title</i>	<i>Injured Worker’s: Social Security Number Address Phone number Date of Birth Date of Hire</i>
<i>Employer name</i>	<i>Return to Work information</i>
<i>Jurisdiction state (state of the claim)</i>	
<i>Injured Worker’s full name</i>	
<i>Is the employer’s physical address the same as their mailing address?</i>	
<i>Injury cause, body part and nature of injury</i>	
<i>Accident description</i>	
<i>Where the accident occurred</i>	
<i>Whether the injury resulted in death</i>	

Eastern Alliance Insurance Group Claim Reporting Worksheet
24/7 Teleclaim: 1.800.336.3658 / Online: www.easternalliance.com

DO NOT FAX THIS FORM TO US

General Information

Date of loss/injury: _____ Submitter name and title: _____

Submitter phone #: (____) _____

Who is the contact person for the claim?: _____

First Report of Injury distribution:

If you want the First Report of Injury **emailed**, please provide an email address (you can provide up to 2):

If you want the First Report of Injury **faxed**, please provide a fax number (you can provide up to 2):

(____) _____ (____) _____

Policyholder Information

Employer mailing address: _____

County: _____

Physical address if different than mailing address: _____

County: _____

Location code/name where accident occurred: _____

Policy number: _____

Injured Worker Information

Injured Worker's Social Security Number: ____ - ____ - ____

Injured Worker's name: _____

Injured Worker's mailing address: _____

Injured Worker's phone # with area code: (____) _____ Gender: ____ Marital status: _____

Birth date: ____/____/____ # of dependents: ____

Hire date: ____/____/____ State of hire: ____ Job title: _____

Employment status: _____ Was the injured worker paid full wages for the day of injury?: _____

Supervisor name and phone #: _____ (____) _____

Accident Information

Did the accident occur on the employer's premises?: _____

If no, provide the accident site's name/address: _____

Time of Injury: _____ Time shift began: _____

Did the injured worker lose time as a result of the injury?: _____

Date last work or # of days off: _____ First day off of work: _____

Has the injured worker returned to work (RTW)? _____ Date Returned: _____

If RTW, is the injured worker working with or without restrictions?

If working with restrictions: Will the injured worker lose any wages/hours/benefits?: _____

Please list any work restrictions: _____

Date employer notified of the injury: _____ Name of person notified: _____

Did the injury result in death?: _____

Nature of injury: _____

Body part(s) injured: _____

If applicable: Right/Left/Both (circle one) Finger/Toes (which finger or toe): _____

Cause of injury: _____

Description of accident: _____

Were safeguards or safety equipment provided?: _____

Witness name and phone #: _____ (____) _____

Witness name and phone #: _____ (____) _____

Treatment Information

What type of initial treatment did the Injured Worker receive? _____

Was there emergency medical/ambulance service provided at time of loss? _____

Name, address, phone # of medical provider/facility: _____

_____ (____) _____

Physician name: _____

Follow-up treatment information: _____

Was a list of medical providers (panel) given to the Injured Worker? _____

Additional Information

Return to Wellness

What is a “return to wellness” program?

Return to Wellness is Eastern’s innovative, holistic program to help return injured workers to wellness and productivity by using work as a therapeutic tool. Unlike basic “return to work” programs, Eastern’s **Return to Wellness** program focuses on all aspects of a lost-time claim, including the economical, physical, psychological, and financial benefits of returning injured workers to modified duty. **Return to Wellness** empowers employers and injured workers to move through a difficult claim, restoring them to a state of wellness.

Why should I implement a Return to Wellness program?

By starting a **Return to Wellness** program, you are taking the first step in showing your commitment to the wellbeing of your company and your employees. Effective **Return to Wellness** programs are a best practice for employers and they can help reduce your workers’ compensation insurance costs.

What are the benefits of Return to Wellness programs?

A **Return to Wellness** program provides you with the resources to promote faster recovery, reduce your insurance costs, increase productivity, improve retention, and promote a culture of commitment to your employees’ wellbeing. Your employees also benefit from a **Return to Wellness** program. Employees gain an increased sense of job security, a safe rehabilitation program, and the social interaction with and support of coworkers.

What resources does Eastern provide?

Eastern provides you with the tools and resources that you need to implement a successful **Return to Wellness** program. Through our website, you have access to a variety of tools, resources, and training materials to assist in your return to wellness initiatives, including program templates. The website also provides valuable information specifically for your injured workers.

When should I start a Return to Wellness program?

Return to Wellness programs are most effective when they are implemented before an injury occurs. Visit www.easternalliance.com today for resources to get started or contact your Eastern service team for assistance on creating a program that works for your organization!

What if I have a claim and I don’t have a formal Return to Wellness program in place?

If claim occurs prior to implementing your formal **Return to Wellness** program, don’t worry! Many of the tools can be effectively used at any stage of the claim. Your Eastern service team is here to help you navigate any **Return to Wellness** challenges that may arise.

Pharmacy Card Program

Eastern has partnered with KeyScripts, a pharmacy benefit manager, to ensure your injured workers receive medications in a timely fashion. Their First Fill program prevents pharmacy phone calls to confirm coverage, avoids waiting for authorization of medicines, eliminates out-of-pocket expense for injured workers, and eliminates the need to forward additional paperwork for reimbursement.

Our website offers information on the First Fill program and downloadable temporary prescription cards. If you do not have a temporary card (included with your Welcome email), you can contact your Eastern service team or download one. Log-in to www.easternalliance.com, click 'Report a Claim', and then click on the "KeyScripts Pharmacy Card" link in the top middle box. When an employee reports a claim to you, activate the card before providing it to the employee to use at the pharmacy. Activation takes less than 5 minutes—the supervisor calls the listed number and provides basic information to KeyScripts. A claim number is not necessary to get the process started. Your employee will receive a permanent card via USPS about 7-10 days after the claim is reported.

Due to jurisdictional laws, temporary cards will not and should not be provided for claims in Delaware and West Virginia. Cards for those states will be issued once the claim is received. If an injured worker in those states has an immediate prescription need, please contact Eastern.

Subrogation

When an employee has been injured, Eastern utilizes several steps to manage the resulting claim towards a cost-effective and fair conclusion. One of those steps is to determine subrogation potential, and wherever possible, to pursue recovery on behalf of you, the employer.

Subrogation is when an insurance carrier seeks reimbursement for the benefits paid out to the injured worker, from the person or entity legally responsible for the worker's accident, on behalf of the employer. An example of subrogation potential is when a person, product, machinery, or circumstance bears some responsibility for causing an worker's injury. For workers' compensation purposes, that individual or entity is known as a third party. While the presence of a third party does not change who bears ultimate responsibility for compensating the worker for their work-related losses (the employer must pay the workers' compensation benefits), subrogation allows an employer paying workers' compensation benefits to either step into the worker's place or participate with the worker in a lawsuit against the third party.

The injured worker is paid only once for the medical expense and wage loss benefits associated with the workers' compensation claim. Through subrogation, a portion of a settlement or award from a lawsuit that includes amounts for losses paid by workers' compensation is **refunded** to the carrier/employer who asserted the subrogation claim.

To assist Eastern in determining and pursuing subrogation potential, evidence must be retained when a potential third party is at fault. This may involve:

1. Keeping machine parts, equipment parts, appliances, chemicals, containers
2. Photos of the accident scene
3. Purchase agreements or any associated records

There can be legal consequences for not keeping evidence. Evidence that is lost or not kept is referred to as spoliation. Should you have any questions on the preservation of evidence, please contact your Eastern claims representative.

Insurance Fraud Prevention

According to some estimates, fraudulent insurance claims cost American businesses more than \$18 billion per year. “True” fraud occurs when the employee alleges a nonexistent injury or claims that a condition is work-related when it is not. More common than “true” fraud is abuse of the system, commonly referred to as “malingering.” This occurs when the employee sustains a compensable injury and then prolongs the disability period by means such as exaggerating their symptoms, failing to comply with their treatment plan, or “doctor shopping.”

You, the employer, play a crucial role in detecting potential fraud. The following are some positive steps you can take to minimize the cost of fraud and malingering to your organization.

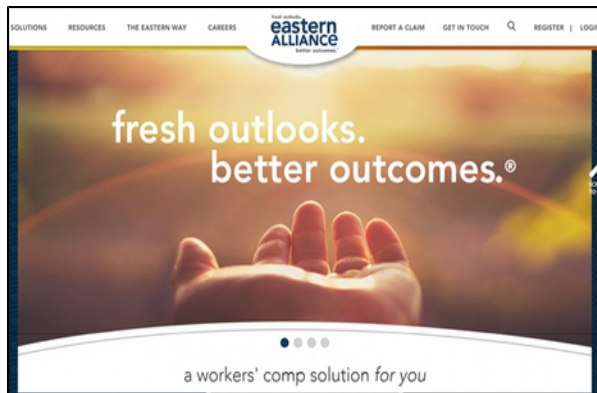
- **Employee Screening** - An employee who misrepresents information on their application is more likely to commit fraud, so check references and verify information.

- **Educate Employees** - Clearly communicate your company’s workers’ compensation philosophy and safety policy. Educate employees on the financial impact of fraudulent claims to your company and to them through higher insurance premiums. Encourage them to report possible fraud.

- **Be Alert** - Watch for these “red flag” indicators of workers’ compensation fraud. None of these by itself is necessarily suspicious, but the presence of one or more should be reported to Eastern for closer scrutiny.
 - Injured employee was recently disciplined or is soon to be laid off.
 - Injured employee is new to the job.
 - Injured employee has a history of excessive or unexplained absences.
 - Injured employee changes physicians when released to return to work.
 - Injured employee is difficult to reach by phone after injury.
 - Injured employee fails to keep physician appointments.
 - Incident is not witnessed or occurs outside the normal work area.
 - Incident occurs at the beginning or end of the work week / shift.
 - Incident is not promptly reported by employee.
 - Details of incident are vague or inconsistent.
 - Rumors among co-employees that incident is not legitimate.

Additional information and resources regarding insurance fraud prevention is available on www.easternalliance.com.

If you suspect a fraudulent workers’ compensation claim, please notify Eastern immediately so we can conduct a thorough investigation and, if warranted, notify the appropriate criminal justice authorities.



EasternAlliance.com

Your one-stop resource for everything workers' comp!

Start today!

The first step is to register your policy—the next page shows you how. If you had an account previously on www.eains.com, you will need to first migrate that information. Need help? Contact us at 855.533.3444 and ask for Website assistance.

Once you log-in to your account, you can:

Become a Workers' Compensation expert

Visit Workers' Compensation 101 and FAQ in the Resources menu for education on workers' compensation topics.

Prevent workplace injuries

Check out our Resources / Safety Tools library for toolkits, links to webinar recordings, accident prevention alerts, N3L3® resources, and more. Access Safety.BLR.com—their subscription fees run around \$1,000, but as an Eastern Alliance policyholder, you enjoy complimentary access by clicking through on our Resource menu! Just a few of the tools found on Safety.BLR.com include customizable safety documents, industry-specific training materials, and searchable federal and state-specific regulations.

Report an injury and download temporary pharmacy cards

File online or speak to a specialist 24/7—it's your choice. Either way, you can download a worksheet to compile information and print out a temporary pharmacy card to fill prescriptions.

Help return injured workers to wellness and productivity

Think differently about the recovery process. **ecovery**® uses a unique 360° approach that helps your injured workers achieve the fastest and safest recovery, returning them to a productive life both in and out of the workplace. Under Solutions / **ecovery**®, you'll find plenty of customizable tools, industry links and education geared towards employers and injured workers. Don't forget to check out the website's **ecovery** library and extensive fraud prevention resources.

Make an electronic payment

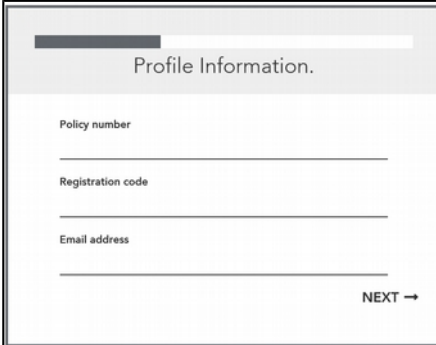
View invoices and make electronic payments in My Payment Center. You can also sign-up for automatic EFT payments. If you're on the parallel pay® program, you can access the portal through the Payment Center.

Access My Dashboard

View key metrics, download policy documents, view claim information and access monthly reports through My Dashboard.

Policyholder Registration Instructions

1. Select an individual to register your policy on the website. This person's user account will automatically be granted administrative permissions. They will be able to create additional user accounts for your organization and manage their permissions. You can have as many user accounts as you wish, and each one can have different permissions. For example: one user can have access to billing and another can have access to claim reporting. Multiple users can have administrative permissions.
2. Go to www.easternalliance.com and click on the "Register" link in the top right of the page. You will be directed to the Profile Information screen, where you will need your policy number and registration code. After providing your contact information, you will be emailed an activation link. You have 30 days to activate the user account.

A screenshot of a web form titled "Profile Information." The form has three input fields: "Policy number", "Registration code", and "Email address". Each field has a horizontal line below it for text entry. At the bottom right of the form, there is a "NEXT →" button.

Policy #: **0000135635**
Registration Code: **34891461**

Once your policy is registered online; no one else can register using this information.

3. You can create additional users by clicking the "Manage Users" link in the drop-down box that appears when you sign-in and click on your name. Only users with administrative permissions see this link. After you create a user account, they will be emailed a link to activate their account and create a password. The Manage Users table notes if the user has activated their account or if this is pending. To resend an activation email, or to disable a user's access to your policy, click on their email in the Manage Users table and edit their User Profile.
4. The user who registers your policy will automatically be granted all permissions, including administrative permissions. Permissions can be customized for any user by clicking on their email in the Manage Users table and editing their User Profile. There is an "Entity Administrator" template available in the User Profile; clicking on this template will enable all permissions for the user, including administrative permissions.
5. To protect your information, easternalliance.com uses two-step authentication (through an emailed verification code) and encrypts passwords. Neither Eastern nor policy administrators can set or view a user's password information. If a user forgets their password, they can automatically reset it by clicking on the "Forgot your password?" link found in the login box. Passwords require a combination of upper- and lower-case letters, numbers, and symbols.

Questions? Contact Eastern at 855.533.3444 and ask for Website assistance!

EMPLOYEE ACKNOWLEDGEMENT OF RIGHTS AND DUTIES

Workers' Compensation is designed to provide wage loss benefits and payment for reasonable medical care for one who is injured on the job.

Remember: It is important to tell your employer about your injury immediately.

Your employer, in compliance with the Workers' Compensation Act, has posted a list of at least six (6) medical providers from which you must select. You must obtain treatment from one or more of these providers for ninety (90) days from the date of your first visit.

If you have a medical emergency, you may go to the closest hospital, physician or other health care provider of your choice. If follow up treatment is needed, you must then seek treatment from a physician or other health care provider listed on your employer's physician panel list for the first ninety (90) days from the date of your first treatment.

If during the initial 90-day period you wish to change medical providers, you must once again re-visit your employer's panel and select a new physician. If you seek treatment from a non-panel provider within the first ninety (90) days following your first visit, your employer will not have to pay for those services.

In the event invasive surgery is prescribed by a physician or other health care provider on your employer's panel, you are entitled to a second opinion from any other health care provider of your choice. If the opinion differs from the one provided by the panel provider, you may choose which course of treatment to follow. However, the second opinion must state a specific course of treatment. If you choose the treatment offered by the second opinion you must receive that treatment from a panel provider for a period of ninety (90) days from the date of the visit to the provider of the second opinion.

After the initial 90-day period, if additional or continued treatment is needed, you may now choose to go to another physician or health care provider of your choice. Should you decide to change providers, you must notify your employer within five (5) days of your first visit with your new provider. Failure to notify your employer will relieve your employer of the responsibility for the payment of services rendered if such services are determined to have been unreasonable or unnecessary. The non-panel provider must provide an initial report to the employer, within ten (10) days of the first treatment and every thirty (30) days thereafter, as long as the treatment continues.

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Your signature on this form indicates that you understand your rights and duties under the above provisions of the Workers' Compensation Act.

I hereby acknowledge that I have been informed of and understand my rights and duties under the Workers' Compensation Act.

At Time of Hire

After an Injury

Employee Signature _____ Date _____

Witness Signature _____ Date _____

Lansdowne - Delaware (19050)

(6/15/2020)

NOTICE TO EMPLOYEES IN CASE OF WORK-RELATED INJURIES

Eastern Alliance Insurance Group
 PO Box 83777
 Lancaster, PA 17608-3777
 (717) 396-7095
 (855) 533-3444

1. If you suffer a work-related injury, your employer or its insurance company must pay for reasonable surgical and medical services and supplies, orthopedic appliances and prosthesis, including training in their use.
2. In order to ensure that your medical treatment will be paid for by your employer or the insurance company, you must select from one of the following health care providers:
3. You must continue to visit one of the physicians listed below, if you need treatment, for ninety (90) days from the date of your first visit.
4. If one of the persons below refers you to another licensed specialist, your employer or their insurer will pay the bill for these services.
5. After this ninety- (90) day period, if you still need treatment and your employer has provided a list as set forth below, you may choose to go to another health care provider for treatment. You should notify your employer of this action within five days of your visit to said provider.
6. If a physician on the list prescribes invasive surgery, you may obtain a second opinion from any physician of your choice. If the second opinion is different than the listed physician's opinion, you may determine which course of treatment to follow; however, the second opinion must contain a specific and detailed treatment plan. If you choose the second opinion, the procedures in that opinion must be performed by one of the physicians on the list for the first ninety- (90) days. Therefore, in this situation, the employee may be required to treat with an employer designated provider for up to 180 days.
7. If you are faced with a medical emergency, you may secure assistance from a hospital, physician, or health care provider of your choice for your work-related injury. However, when the emergency is resolved, you must seek treatment from a provider listed below.

**PLEASE CALL EASTERN ALLIANCE'S SCHEDULING SERVICES TOLL FREE AT
 1-866-695-3265 FOR ASSISTANCE IN SCHEDULING WITH PHYSICAL/OCCUPATIONAL
 THERAPY OR CHIROPRACTIC REHABILITATION.**

<u>Name</u>	<u>Address</u>	<u>Scheduling</u>	<u>Area of Specialty</u>
Center for Occupational Health	8 Morton Ave Ste 206 Ridley Park, PA 19078	610-595-6811	Occupational Medicine
Worknet Occupational Medicine	1017 4th Ave Ste 200 Bay 1 Essington, PA 19029	610-521-6880	Occupational Medicine
Premier Orthopaedic & Sports Medicine	1 Bartol Ave Jones Medical Building, Suite 100 Ridley Park, PA 19078	610-521-8970	Orthopedics
Main Line Orthopedics and Sports Medicine	100 E Lancaster Ave Ste 280 Wynnewood, PA 19096	610-642-3005	Orthopedics
Mercy Surgical Associates at Mercy Fitzgerald	1501 Lansdowne Ave Ste 307 Darby, PA 19023	610-534-6170	General Surgery
Moore Eye Institute	100 W Sproul Rd Ste 100 Springfield, PA 19064	610-690-4900	Ophthalmology
One Call PT Network	Call Toll Free for Closest Location	1-866-695-3265	Physical Therapy
One Call Chiro Network	Call Toll Free for Closest Location	1-866-695-3265	Chiropractic
One Call Care Management	Call Toll Free for Closest Location	1-800-872-2875	MRI
Carlisle Medical, Inc.	Call Toll Free for Closest Location	1-800-553-1783	DME
KeyScripts	Call Toll Free for Closest Location	1-866-446-2848	DME/Pharmacy
Homelink	Call Toll Free for Closest Location	1-800-571-2943	DME/Supplies

Lansdowne - Delaware (19050)

(6/15/2020)

NOTA A EMPLEADOS EN CASO DE LESIONES DE TRABAJO

Eastern Alliance Insurance Group
 PO Box 83777
 Lancaster, PA 17608-3777
 (717)396-7095
 (855)533-3444

1. Si sufre una lesión en el trabajo o su empleador o su compañía de seguros le deben pagar por servicios y suministros razonables quirúrgicos y médicos, aparatos y prótesis ortopédicos, inclusive la instrucción en su uso.
2. Para asegurar que su tratamiento médicos sea pagado por su empleador o la compañía de seguros, usted debe seleccionar uno de los proveedores de la lista abajo de esta página.
3. Debe de seguir consultando a uno de los médicos de la lista que se encuentra abajo de esta página si necesita tratamiento, por noventa (90) días de la fecha de su primera visita.
4. Si una de las personas de este lista le se refiere a otro especialista licenciado, su empleador o su asegurador pagarán las facturas para estos servicios.
5. Después de los primeros noventa (90) días, si usted todavía necesita tratamiento y su empleador le ha proporcionado una lista como la que se encuentra abajo, usted puede escoger ir a otro proveedor de la asistencia médica para el tratamiento. Debe notificar a su empleador de este acción dentro de cinco días de su visita inicial.
6. Si su médico de la lista le receta cirugía invasiva, usted puede pedir una segunda opinión de cualquier otro médico. Si la opinión del otro médico difiere de la del médico de la lista usted puede decidir que tipo de tratamiento desea recibir. Sin embargo, la segunda opinión deberá contener un plan de tratamiento específico y detallado. Si usted elige la segunda opinión, los procedimientos de la segunda opinión deberán ser realizados por uno de los médicos de la lista por los primeros noventa (90) días. Por lo tanto, en esta situación, el trabajador puede estar obligado a tratar con un proveedor designado por el empleador durante un máximo de 180 días
7. Si usted se enfrenta a una emergencia médica, puede asegurar ayuda de un hospital, médicos, o de un proveedor de asistencia médica de su preferencia para su lesión de trabajo. Sin embargo, cuando la emergencia sea resuelta, usted debe buscar tratamiento de un proveedor de la lista que se encuentra on esta página.

**POR FAVOR LLAMADA EASTERN ALLIANCE'S QUE PLANIFICA SERVICIOS TOCA LIBERTA EN
 1-866-695-3265 PARA LA AYUDA A PLANIFICAR CON FISICO/REHABILITACION
 DE TERAPIA OCUPACIONAL O QUIROPRACTICA.**

<u>Nombre de Clínica</u>	<u>Dirección</u>	<u>Consultas</u>	<u>Area De Especialidad</u>
Center for Occupational Health	8 Morton Ave Ste 206 Ridley Park, PA 19078	610-595-6811	Occupational Medicine
Worknet Occupational Medicine	1017 4th Ave Ste 200 Bay 1 Essington, PA 19029	610-521-6880	Occupational Medicine
Premier Orthopaedic & Sports Medicine	1 Bartol Ave Jones Medical Building, Suite 100 Ridley Park, PA 19078	610-521-8970	Orthopedics
Main Line Orthopedics and Sports Medicine	100 E Lancaster Ave Ste 280 Wynnewood, PA 19096	610-642-3005	Orthopedics
Mercy Surgical Associates at Mercy Fitzgerald	1501 Lansdowne Ave Ste 307 Darby, PA 19023	610-534-6170	General Surgery
Moore Eye Institute	100 W Sproul Rd Ste 100 Springfield, PA 19064	610-690-4900	Ophthalmology
One Call PT Network	El Peaje de la llamada Liberta Par La Ubicación más Cercana	1-866-695-3265	Physical Therapy
One Call Chiro Network	El Peaje de la llamada Liberta Par La Ubicación más Cercana	1-866-695-3265	Chiropractic
One Call Care Management	El Peaje de la llamada Liberta Par La Ubicación más Cercana	1-800-872-2875	MRI
Carlisle Medical, Inc.	El Peaje de la llamada Liberta Par La Ubicación más Cercana	1-800-553-1783	DME
KeyScripts	El Peaje de la llamada Liberta Par La Ubicación más Cercana	1-866-446-2848	Pharmacy
Homelink	El Peaje de la llamada Liberta Par La Ubicación más Cercana	1-800-571-2943	DME/Supplies